



The
Growth
Company

Level 2

Property Maintenance Operative Apprenticeship





At the Growth Company Education and Skills, we understand that learning and development is essential for businesses to innovate and thrive and we are passionate about delivering a high-quality service.

We understand that an apprenticeship is a commitment for both you and your employee, which is why we design our apprenticeship programmes to complement the day to day running of your business. Our team of industry experts will work closely with you to ensure you and your apprentice receive the support they need to succeed. From our initial business training consultation through to completion and progression, we are with you every step of the way.

The apprenticeship journey is as much yours as it is the apprentice's, therefore we will provide you with all the tools you need to help them achieve. As you take responsibility for their learning, you will provide us with regular feedback on their performance, when they should progress and when you feel they are ready to take their end-point assessment.

About this Apprenticeship Standard

Duration – 24 months (21 months training period plus up to 3 months for end-point assessment).

Minimum 6 hours per week off-the-job learning.

Entry requirements – Ideally, applicants should hold a minimum of Level 1 in maths and English or equivalent.

Apprentices without Level 1 English and maths will need to achieve this level prior to completion of their apprenticeship.

Applicants who already hold Level 1 prior to enrolment, will be expected to attempt Level 2 in both maths and English prior to completion of their apprenticeship.

Property Maintenance Operatives will conduct routine maintenance tasks, and minor planned and responsive repair works, using a broad range of fundamental trade skills including carpentry, joinery, plumbing, plastering, brick and block work, external works and associated finishing trades including tiling, painting, and decorating.

The role is primarily found in the construction and built environment sector, where properties across the housing, healthcare, social care, hospitality, education,

commercial, leisure, retail, and private and public sectors, require maintenance to keep them in a safe working condition, and to optimise their quality or performance.

Property Maintenance Operatives need to ensure that all work carried out is compliant with health and safety requirements and meets building safety regulations and legislation. The role involves working with other maintenance staff, specialist trades people, landlords and property owners, and the staff that work within or the residents that occupy buildings.

What is involved?

During the apprenticeship journey, learners develop their knowledge, skills and behaviours through both the employer and the Growth Company.

Here is an example of the apprenticeship journey:

1. Pre-enrolment, role-scoping, initial assessment and onboarding
2. On and off-the-job learning
3. Preparation for end-point assessment

4. End-point assessment completion

5. Achievement and next steps

Off-the-job training is learning which is undertaken outside of the normal day-to-day working environment and leads toward the achievement of an apprenticeship. Off-the-job training must be directly relevant to the apprentice's programme.

Apprentices will be required to attend monthly coaching sessions with industry experts and online and face-to-face workshops covering the following areas:

- Health and Safety
- Customer Service
- Preventative Property Maintenance
- Working with External Contractors
- Control of Resources and Equipment
- Painting and Tiling
- Basic Plumbing Tasks
- Internal and External Building Fabrications (Plastering, Joinery and Ground Maintenance)

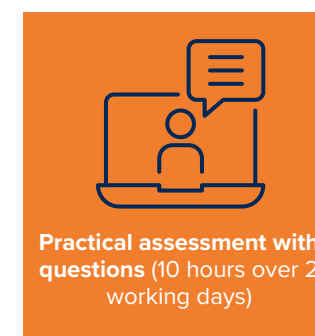
Self-study activities are available 24/7 via our online learning platform.

End-Point Assessment

End-point assessment (EPA) is the final stage of an apprenticeship. It is an impartial assessment of whether your apprentice has developed the skills, knowledge and behaviours outlined in the apprenticeship standard.

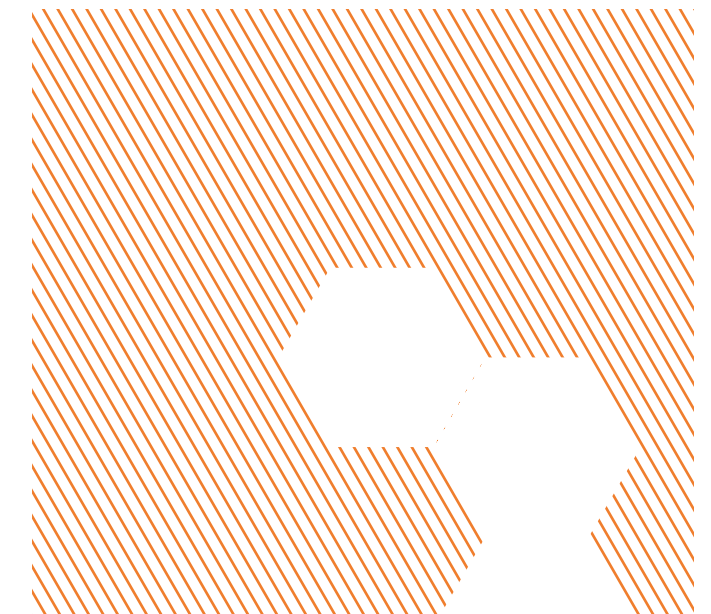
Assessments are designed by employers in the sector and are conducted by independent bodies known as end-point assessment organisations (EPAOs).

There are three elements to the EPA for this apprenticeship standard:



Next Steps

Typical job roles that can be applied for after successfully completing this apprenticeship include, Maintenance Assistant, Property Technician, Multi-Skilled Technician and Property Maintenance Operative.



Funding and the Apprenticeship Levy

Funding band value: **£14,000**

If you DO NOT pay the apprenticeship levy, you pay 5% towards the cost of training and assessing your apprentice. The government will pay the rest (95%) up to the funding band maximum. They'll pay it directly to the training provider.

If you pay the apprenticeship levy, you'll get funds to spend on training and assessing your apprentices. The government will add 10%.

You can get **£1,000** to support your apprentice in the workplace if they are one of the following:

- 16 to 18 years old
- 19 to 25 years old with an education, health and care plan
- 19 to 25 years old and they used to be in care

If your apprentice is eligible, we will give you the payment in 2 instalments of **£500**. You will get the first payment after 90 days and the second one after a year.

Get in touch...



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